

Client Assistance Program



Fact Sheet

The Client Assistance Program – CAP is a federally-funded program designed to assist individuals with disabilities resolve problems they may be experiencing with any of Nevada’s federally-funded rehabilitation programs. The program is the liaison to help ensure that all eligible Nevadans with disabilities receive services as provided under the federal Rehabilitation Act and the employment section of the Americans with Disabilities Act.

The CAP can advise persons with disabilities of their rights and responsibilities under the Act, and help resolve problems or disagreements with rehabilitation service providers to facilitate receiving services. The CAP also helps individuals appeal a decision denying rehabilitation services, and refers individuals who are ineligible for rehabilitation services to other public or private agencies that may be of assistance.

Additionally, the Client Assistance Program is responsible for informing individuals with disabilities of the rehabilitation programs, services, and benefits available in Nevada. That responsibility extends to ensure that information about rehabilitation programs reaches individuals with disabilities who have traditionally been unserved or under served by rehabilitation programs.

For more information contact a CAP representative

Client Assistance Program • 2800 East St. Louis Avenue • Las Vegas, NV 89104-4227

Phone: (702) 486-6688 • Fax: (702) 486-6691 • Toll-free: (800) 633-9879

TTY: (702) 486-5418 • Relay Nevada: 711

Web site: www.NVDETR.org e-mail: DETRCAP@nvdeetr.org