

**Notice of Public Meeting  
Nevada State Rehabilitation Council (N.S.R.C.)  
Consumer Satisfaction Survey Subcommittee**

**April 24, 2018, 9:00 a.m.**

**Meeting Location:**  
Vocational Rehabilitation  
3016 W. Charleston Blvd, Suite 200, Las Vegas, NV 89102

**Teleconference Services: 1-888-557-8511  
Access Code: 1883362**

**AGENDA**

**1. Call to Order, Introductions, and Verify Timely Posting of Agenda**

Bill Heavilin, Chair will call the meeting to order. Javier Fernandez, Council Liaison will verify the timely posting of the agenda, in accordance with Open Meeting Law.

**2. Public Comment**

Mr. Heavilin will call for public comment.

Members of the public will be invited to speak before; however, no action may be taken on a matter during public comment until the matter itself has been included on an agenda as an item for possible action. Please clearly state and spell your name. Public comment may be limited to three minutes, per person at the discretion of the chair.

**3. For Possible Action: Discuss/Establish the Consumer Satisfaction Survey Instrument**

Mr. Heavilin will lead the discussion. Presentation by Mark Noyes & Brian Robertson from Market Decisions Research.

**4. Second Public Comment**

Mr. Heavilin will call for public comment.

Members of the public may now comment on any matter or topic, which is relevant to or within the authority or jurisdiction of the Council. You may comment now even if you commented earlier, however, please do not simply repeat the same comment you previously made. Please clearly state and spell your name. Public comment may be limited to three minutes, per person at the discretion of the chair.

**5. Adjournment**

Mr. Heavilin will adjourn the meeting.

## Sub-Committee Members

Bill Heavilin (Sub-Committee Chair), Bob Brown (NSRC member),  
Joshua Baker (NSRC member), Kacy Curry (NSRC member) and  
Kim Cantiero (Bureau of Vocational Rehabilitation)

**Note:** Items may be considered out of order. The public body may combine two or more agenda items for consideration. The public body may remove an item from the agenda or delay discussion relating to an item on the agenda at any time. The public body may place reasonable restrictions on the time, place, and manner of public comments but may not restrict comments based upon viewpoint. NRS 241.020(2)(d)(7). In accordance with the Attorney General's Open Meeting Law Manual § 8.06, if a person willfully disrupts a meeting, to the extent that its orderly conduct is made impractical, the person may be removed from the meeting.

**Note:** We are pleased to make reasonable accommodations, including effective communication accommodations for members of the public who have disabilities that wish to attend the meeting. *Please contact Laurel Kaneshiro ([l-kaneshiro@nvdeetr.org](mailto:l-kaneshiro@nvdeetr.org)) 702-486-0372 or Beth Talcott ([batalcott@nvdeetr.org](mailto:batalcott@nvdeetr.org)), Support Staff, in writing, at DETR, Rehabilitation Division, 751 Basque Way, Carson City, NV, 89706, or call 775-687-6860 (for individuals who are deaf or have hearing disabilities dial 711 for Relay Nevada), or send a fax to 775-684-4184 on or before 4pm, April 11, 2018.*

**Note:** Individuals requesting supporting material as provided in NRS 241.020, Section 5 and all public records requests should be directed to the Public Records Official, Shelley Hendren ([sghendren@nvdeetr.org](mailto:sghendren@nvdeetr.org)), Administrator, in writing, at DETR, Rehabilitation Division, 751 Basque Way, Carson City, NV, 89706, or Call 775-687-6860 or Fax to 775-684-4184 (for individuals who are deaf or have hearing disabilities dial 711 for Relay Nevada).

**Notice of this meeting was posted on or before 9 a.m. on the third day prior to the meeting at:**

- Attorney General's Office - 555 E. Washington Ave. # 3900, Las Vegas, NV 89101
- DETR - 2800 E. St. Louis Ave, Las Vegas, NV 89104
- Voc. Rehab - 3016 W. Charleston Blvd. Suite 200, Las Vegas, NV 89102
- Easter Seals Nevada - 6200 W. Oakey Blvd., Las Vegas, NV 89107
- NVPEP- 7211 W. Charleston Blvd., Las Vegas, NV 89117
- Nevada Disability & Law Center - 2820 W. Charleston Blvd. #11, Las Vegas, NV 89102
- Southern NV Center for Independent Living - 2950 S. Rainbow Blvd. Suite 220, Las Vegas, NV 89146
- JobConnect - 3405 S. Maryland Pkwy., Las Vegas, NV 89169
- JobConnect - 2827 Las Vegas Blvd. North, North Las Vegas, NV 89030
- JobConnect - 1500 Avenue F, Suite 1, Ely, NV 89301
- JobConnect - 172 Sixth Street, Elko, NV 89801
- JobConnect - 4500 E. Sunset Road, Suite 40, Henderson, NV 89014
- Aging & Disability Services - 1860 E. Sahara Ave, Las Vegas, NV 89104
- Aging & Disability Services - 1010 Ruby Vista Dr, Suite 104, Elko, NV 89801

Notice of this meeting was posted on the DETR Web site at:

[www.nvdetr.org](http://www.nvdetr.org), <http://nvdetr.org/publicmeetings.htm>;

[Nevada's Public Notice website at: https://notice.nv.gov/](https://notice.nv.gov/), as required by NRS 232.2175.