



BRIAN SANDOVAL GOVERNOR

DON SODERBERG DIRECTOR

SHELLEY HENDREN ADMINISTRATOR

Notice of Public Meeting

Nevada State Rehabilitation Council (N.S.R.C.) Video Conference, Tuesday, September 19, 2017 at 9 a.m.

Meeting Locations:

Department of Employment, Training & Rehabilitation 500 E. Third St., Carson City, NV 89713

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Vocational Rehabilitation 3016 W. Charleston Blvd., Suite 200, Las Vegas, NV 89102

Teleconference Services: 1-888-557-8511 Access Code: 1883362

1. Call to Order, Introductions, and Verify Timely Posting of Agenda

Bill Heaivilin, Vice-Chair will call the meeting to order. Mr. Heavilin will introduce the newest Council member Robert Brown representing the Community Rehabilitation Program. Javier Fernandez, Council Liaison will verify the timely posting of the agenda, in accordance with Open Meeting Law.

2. Public Comment

Mr. Heavilin, Vice-Chair will call for public comment.

Members of the public will be invited to speak before; however, no action may be taken on a matter during public comment until the matter itself has been included on an agenda as an item for possible action. Please clearly state and spell your name. Public comment may be limited to three minutes, per person at the discretion of the chair.

3. For Possible Action: Approval of the May 16, 2017 NSRC Meeting Minutes

Mr. Heavilin, Vice-Chair will open the floor for discussion and approval, denial, or modification of the May 16, 2017 meeting minutes.

4. <u>For Possible Action:</u> Approval of the June 29, 2017 NSRC Consumer Satisfaction Sub-Committee Meeting Minutes

Mr. Heavilin, Vice-Chair will open the floor to discussion and approval, denial, or modification of the June 29, 2017 meeting minutes.

5. <u>For Discussion Purposes Only</u>: The outcome for the (RFP) Request for Proposal from the NSRC Consumer Satisfaction Sub-Committee meeting from June 29, 2017. Mr. Heavilin, Vice-Chair will present the sub-committee's decisions.

- 6. <u>For Discussion Purposes Only</u>: Summary of changes to the Division's Participant Services Policy and Procedures Manual Kara Lang, Quality Control Specialist Ms. Kara Lang will open the floor to discussion.
- 7. <u>For Discussion Purposes Only:</u> University of Nevada Reno (UNR), Center for Research Design and Analysis (CRDA) Consumer Satisfaction Surveys

 Vocation Rehabilitation Management will present a summary of the current Consumer

Satisfaction Survey results for:

- General Consumers
- Older Individuals Who are Blind (OIB)
- Transition Students
- **8.** For Discussion Purposes on Possible Action: NSRC Annual Report draft
 Mae Worthey, DETR Public Information Officer to review the proposed NSRC Annual Report
 and discuss possible changes or corrections.

The Nevada State Rehabilitation Council must prepare and submit to the Governor and to the Secretary of the U.S. Department of Education, Rehabilitation Services Administration (RSA), no later than 90 days after the end of the Federal fiscal year an Annual Report on the status of the vocational rehabilitation programs operated within the state and make the report available to the public through appropriate modes of communication, 34CFR Part 361.17.

9. <u>For Discussion Purposes only:</u> Rescheduling the November 14, 2017 NSRC Meeting as it coincides with the CSAVR Conference. The new meeting date is proposed for November 9, 2017.

Mr. Heavilin, Vice-Chair will lead the discussion.

10. Other reports

Bill Heaivilin to report on the Client Assistance Program (CAP). Kacy Curry to report on State Independent Living Council (SILC).

11. Administrator's Report

Shelley Hendren will report on the following:

- NSRC Performance Indicators
- BSBVI Target Population Data
- State Performance Indicators
- Fair Hearings
- Staffing

12. Second Public Comment

Mr. Heavilin, Vice-Chair will call for public comment.

Members of the public may now comment on any matter or topic, which is relevant to or within the authority or jurisdiction of the Council. You may comment now even if you commented earlier, however, please do not simply repeat the same comment you previously made. Please clearly state and spell your name. Public comment may be limited to three minutes, per person at the discretion of the chair.

13. Adjournment

Mr. Heavilin, Vice-Chair will adjourn the meeting.

Council Members

Ernest Hall (Chairman), William Heaivilin (Vice-Chairman), Robert Brown, Joshua Baker, Matthew Cox, Shelley Hendren (non-voting), Robin Kincaid, Todd McCullough, Maxie Miller-Hooks, Faith Wilson, Kacy Curry, Jean Peyton

Note: Items may be considered out of order. The public body may combine two or more agenda items for consideration. The public body may remove an item from the agenda or delay discussion relating to an item on the agenda at any time. The public body may place reasonable restrictions on the time, place, and manner of public comments but may not restrict comments based upon viewpoint. NRS 241.020(2)(d)(7). In accordance with the Attorney General's Open Meeting Law Manual § 8.06, if a person willfully disrupts a meeting, to the extent that its orderly conduct is made impractical, the person may be removed from the meeting.

Accommodation Request Process: We are pleased to make effective communication, reasonable accommodations, for members of the public who have disabilities that wish to attend the meeting. Please contact Laurel Kaneshiro (I-kaneshiro@nvdetr.org) or Beth Talcott (batalcott@nvdetr.org), Support Staff, in writing, at DETR, Rehabilitation Division, 751 Basque Way, Carson City, NV, 89706, or call 775-687-6860 (for individuals who are deaf or have hearing disabilities dial 711 for Relay Nevada), or send a fax to 775-684-4184 on or before Friday, September 8, 2017 at 4 p.m.

Note: Individuals requesting supporting material as provided in NRS 241.020, Section 5 and all public records requests should be directed to the Public Records Official, Shelley Hendren (sghendren@nvdetr.org), Administrator, in writing, at DETR, Rehabilitation Division, 751 Basque Way, Carson City, NV, 89706,, or Call 775-687-6880 or Fax to 775-684-4184 (for individuals who are deaf or have hearing disabilities dial 711 for Relay Nevada).

Notice of this meeting was posted on or before 9 a.m. on the third day prior to the meeting at:

- Attorney General's Office 100 N. Carson Street, Carson City, NV 89701
- Attorney General's Office 555 E. Washington Ave. # 3900, Las Vegas, NV 89101
- DETR 500 E. Third Street, Carson City, NV 89713
- DETR 2800 E. St. Louis Ave, Las Vegas, NV 89104
- Voc. Rehab 3016 W. Charleston Blvd. Suite 200, Las Vegas, NV 89102
- Voc. Rehab 1325 Corporate Blvd., Reno, NV 89502
- Carson City Library 900 Roop St., Carson City, NV 89701

- Easter Seals Nevada 6200 W. Oakey Blvd., Las Vegas, NV 89107
- NVPEP- 7211 W. Charleston Blvd., Las Vegas, NV 89117
- Nevada State Library 100 N. Stewart St, Carson City, NV 89701
- Nevada Disability & Law Center 1875 Plumas St #1, Reno, NV 89509
- Nevada Disability & Law Center 2820 W. Charleston Blvd. #11, Las Vegas, NV 89102
- Northern NV Center for Independent Living 999 Pyramid Way, Sparks, NV 89431
- Southern NV Center for Independent Living 2950 S. Rainbow Blvd. Suite 220, Las Vegas, NV 89146
- JobConnect 1929 N. Carson St, Carson City, NV 89701
- JobConnect 4001 S. Virginia St, Reno, NV 89502
- JobConnect 2281 Pyramid Way, Sparks, NV 89431
- JobConnect 3405 S. Maryland Pkwy., Las Vegas, NV 89169
- JobConnect 2827 Las Vegas Blvd. North, North Las Vegas, NV 89030
- JobConnect 1500 Avenue F, Suite 1, Ely, NV 89301
- JobConnect 475 West Haskell St. # 1, Winnemucca, NV 89445
- JobConnect 121 Industrial Way, Fallon, NV 89406
- JobConnect 172 Sixth Street, Elko, NV 89801
- JobConnect 4500 E. Sunset Road, Suite 40, Henderson, NV 89014
- Aging & Disability Services 9670 Gateway Dr, Suite 200, Reno, NV 89521
- Aging & Disability Services 3416 Goni Road, Bldg. D, Suite 132, Carson City, NV 89706
- Aging & Disability Services 1860 E. Sahara Ave, Las Vegas, NV 89104
- Aging & Disability Services 1010 Ruby Vista Dr, Suite 104, Elko, NV 89801

Notice of this meeting was posted on the DETR Web site at: www.nvdetr.org/publicmeetings.htm

Nevada's Public Notice website at: https://notice.nv.gov/, as required by NRS 232.2175.