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## PRESS RELEASE

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### **Nevada to Launch New Unemployment Insurance Computer System**

Carson City, NV — Nevada’s 30 year-old Unemployment Insurance system will soon be replaced with a new state-of-the-art computer interface that will improve efficiency and integrity of the state’s unemployment insurance benefit program, announced Renee Olson, administrator for the Employment Security Division of the Department of Employment, Training and Rehabilitation (DETR).

With the transition to the new system, the current unemployment insurance system was taken off-line on August 26, 2013 and will not be available again until September 1, 2013. Until the new system becomes available, Nevadans will not be able to file new claims, file weekly claims, or check on the status of their claims. The Division will provide guidance to claimants through the telephone claims centers and through DETR’s web page to ease the level of inconvenience to claimants.

“We ask that our claimants be patient with us during this process,” Olson said. “We hope to make the transition to the new system as smooth as possible, with as few disruptions as possible. However, there may be a delay in payments during the time the system is not available. After the new system becomes available, claims and benefit services will continue as normal.”

The new system will be released in phases, with the claims portion targeted for release in September 2013. The unemployment insurance tax system will be implemented by the end of this year and the unemployment insurance appeals system will be released by October 2013.

“We are ecstatic about the implementation of the new system which is expected to make the delivery of unemployment insurance benefits much more efficient and will certainly improve the process for filing claims for the thousands who receive benefits, Olson said. “The current system has been modified repeatedly throughout the years, and has become increasingly difficult to support. When unemployment claims surged in 2008, the system served Nevadans well, however, the new system will provide greater customer service to claimants, enhance claim accuracy, and detect, prevent, and reduce overpayments.”

The Claimant Self-Service (CSS) portal will allow claimants to view up-to-date information related to their individual claims. It will also give claimants access to their payment history and allow them instant, real time feedback on their unemployment claim. There are about 51,000 people who use the system.

Further instructions and information about the upcoming transition blackout and the Employment Security Division’s new system will be available on-line at [www.nvdeetr.org](http://www.nvdeetr.org).



DETR is comprised of the Employment Security Division, Equal Rights Commission, Rehabilitation Division, the Information Development and Processing Division and the Research and Analysis Bureau. DETR works in partnership with the Nevada JobConnect System to provide training and job placement services to job seekers and to assist employers in hiring practices.